

Integrating CDEP with a Trust's LMS



THE CHALLENGE

- A **Quality Improvement Project** identified gaps in diabetes education within the Trust, highlighting the need for more **engaging and practical training**.
- Staff reported that the existing e-learning lacked interactive elements and practical takeaways, making it harder to retain knowledge.

THE SOLUTION

- To address these challenges, the Trust embedded **four CDEP topics** into its **Learning Management System (LMS) Hey247**, using SCORM.
- Hey247 allows the Trust to allocate staffing groups to undertake the training, as well as offers easy user search functionality for **seamless, single sign-in access**.
- Completion of all CDEP topics is encouraged, but a **flexible approach** was adopted to accommodate the diverse roles of staff across the organisation.
- Undertaking annual diabetes training is **mandatory**, but staff **select which topic** will best enhance their clinical practice.
- This flexibility allows staff to have more control and choice, driving better engagement in the process.
- CDEP content serves as the **foundation** for diabetes **face-to-face** sessions the Trust offers, enabling staff to later revisit key concepts and obtain certification via CDEP's online training.
- For **newly qualified nurses**, CDEP is integrated into their **induction training**.
- Following **clinical incidents** involving diabetes-related issues, staff are directed to the relevant CDEP training module as a reflective tool, to **reinforce safe and effective patient care**.

THE BENEFITS

- **Boosted Training Uptake:** more staff are engaging with diabetes education now that it is seamlessly accessible within the Trust's LMS Hey247.
- **Scalable and accessible to all staff:** open access for all staff, not only targeted staffing groups, as integrating CDEP via an LMS allows unlimited number of staff to access the training.
- **Positive Feedback:** Improved knowledge retention. Staff find CDEP's bite-sized topics practical and easy to apply.



It's absolutely one of the better learning programmes I've seen in my years as a nurse.

Honestly, it's really good!

Our safety track record has improved... We've worked hard, but we also have the right resources.

**Victoria Needler
Practice Development Matron**

